



Remarkable People. Remarkable Medicine.

Financial Policy

Northlake Neurology of Presbyterian Novant Medical Group is committed to providing our patients with excellent quality medical care. In return, we respectfully request that you read and honor our Financial Policy. We thank you for understanding that observing this Credit Policy is part of creating a good patient/physician relationship.

If you are insured by a plan that specifies a co-pay when you see a physician, our receptionist will collect your co-pay **at the time of your visit**. We cannot bill patients for co-pays, as it violates the Contract that we have entered as providers under the health plans. Please be prepared, at each visit, to pay your co-pay. If your insurance has a deductible or co-insurance, we will collect your responsibility at the time of service.

If you are private pay, we will collect your balance at the time of service.

If there is a balance remaining on the account, you will receive a statement from Presbyterian Novant Medical Group. Upon receiving your statement, the balance is due immediately. Failure to satisfy your balance may result in your account being turned over to an outside collection agency. If this happens, we may not be able to continue providing you with medical care.

Please note, for your convenience Northlake Neurology accepts cash, check, VISA, and MasterCard.

If you have any questions regarding your insurance, please speak to the receptionist or call our Presbyterian Novant Medical Group Billing Office at 1-866-666-1279.

Patient Name: _____

Patient Signature: _____ Date: _____